

Help make a difference to the lives of people living with multiple sclerosis by joining our MS Friends regular giving club!



I would like to make regular donations, on the 15th of every month, to help MS Queensland:

Name: _____

Address: _____

Phone number: (h) _____ (w) _____ (m) _____

Email: _____

I'll gladly help with a regular monthly tax deductible donation of:

- \$10 \$20 \$60
 \$15 \$30 \$ _____ other*

*Minimum regular donation is \$10

I'd like to make my donation by:

- Please debit my
 Amex Visa Mastercard
□□□□ □□□□ □□□□ □□□□

Name on card _____ Expiry _____ / _____

Signature _____

Direct debit from my bank account (please provide your banking details)

Account held in the name of: _____

Financial Institutions Name: _____

BSB Number: □□□ □□□ Account Number: □□□□□□□□□□

Direct Debit Request - Service Agreement

I have read the 'Service Agreement', overleaf, and acknowledge and agree with its terms and conditions.

Name: _____

Signature: _____

Please return to:

Mail: MS Queensland Fax: 07 3840 0813
Locked Bag 7 Phone: 07 3840 0888
Milton LPO, 40 Email: hello@msqld.org.au
Park Road QLD 4064



Your regular donation helps us save on administration costs and plan for the future.

Service Agreement

Thank you for your donation to MS Queensland via monthly Direct Debit from your nominated account. Your support will give life back to people with MS and we couldn't do it without you. As a valued friend we will regularly keep you up to date with how we use your donations to support people living with MS. If you would prefer not to receive these, please tick this box

Please take a moment to read the terms and conditions of the Service Agreement with MS Queensland below. If you have any questions, please do not hesitate to contact MS Queensland on 07 3840 0888 or hello@msqld.org.au

SERVICE AGREEMENT

Your Direct Debit Request Service Agreement with MS Queensland ("we" or "us"), User ID 442051. We would like to thank you for your donation to MS Queensland via the Direct Debit System. As part of the arrangement, we are required to provide you with the Service Agreement outlined below. If you have any questions, please do not hesitate to contact us on 07 3840 0888 or hello@msqld.org.au.

You have entered into an agreement under which you make donations to us by use of the Direct Debit System. This agreement sets out the terms on which we accept and act under a Direct Debit Request ("your Direct Debit Request") you give us to debit specified amounts from your account under the Direct Debit System.

YOUR RIGHTS

- You may ask us to alter the terms of your Direct Debit Request or defer a donation to be made under your Direct Debit Request by calling us on 07 3840 0888 and stating your name, Direct Debit Request details and the reason for the change.
- You may ask us to stop a drawing under your Direct Debit Request or cancel your Direct Debit Request by writing to us by the 7th of the month your next deduction is due to be made and stating your name, Direct Debit Request details and the reason for the change. This applies if you want to cancel a single deduction, all future deductions or have closed your account.
- You may dispute any amount we draw under your Direct Debit Request by calling us on 07 3840 0888 – we may ask you to confirm details of your name, Direct Debit Request and the deduction in writing.
- Your records and account details will be kept private and confidential to be disclosed only if requested by yourself or Financial Institution if a claim is made for an alleged incorrect or wrongful debt.

YOUR OBLIGATIONS

- Please enquire if you are uncertain if direct debit functions are available on your account (you may be charged a fee by your financial institution if the direct debit facility is not available on your account).