



Queensland

TOGETHER WE WILL TRANSFORM LIVES



Impact Report

2024-2025

A year of transformational firsts.






This year is one for us to look back on together with pride; a year of five big transformational firsts.

- #1 'Neuro Matters' Report Launched
- #2 State Neuro Action Plan Commitment
- #3 World Leading C-Mill Treadmill in QLD
- #4 Commitment for 8 Neuro Wellness Hubs for Regional QLD
- #5 State Government Confirmed \$10.45 Million for Neuro

A year of growing our support.

Together **43,177** MS Queensland supporters rode, swam, walked, read, went red, donated and bought lottery tickets to raise critical funds for services, support and research to help those living with MS & neurological conditions.

Together we grew; the number of customers we help and the life-changing supports we provide.

-  MS Queensland supports **over 6000** customers across the state. This has increased by **over 10% in 2025**.
-  The Neuro Assist team have made and received **11,976 vital phone calls** that changed, helped and supported someone in need.
-  The Allied Health team have **delivered 4,841 hours** of therapy to help someone walk, move and maintain their mobility.
-  **Over 250** people and their families assisted to access **life changing funding via the NDIS**
-  **Support coordination hours** increased; from 22,287 to 27,264. **Up 22.3%**



Daryl
RETIRED, LIVING WITH STROKE, EPILEPSY AND PARKINSON'S

“ Without MS Queensland’s help and guidance, and the dedication of their therapists, I would still be in the same position — feeling like my life was over.

I was in a dark spot, but now, thanks to your support, I’m out there putting one foot in front of the other.

I couldn’t be more grateful. ”

Together we delivered incredible impact and awareness for the neuro community in Queensland. But there’s much more to do! With 1 in 4 Queenslanders, and their families, living with a neuro condition, it’s personal to **every one of us**, and it’s too big a problem for **any one of us**.

But for all of us, **it’s not!**

Together with our fellow neuro partners, our corporate friends (including ones yet to join us), our researchers and YOU, we will transform lives for people living with MS and neuro conditions in Queensland.

So much achieved, so much more to be done.



A Message from Our Chair & CEO

A YEAR OF TRANSFORMATION, PROGRESS AND IMPACT

This year marked a period of genuine progress for MS Queensland and the wider neuro community, defined by collaboration, connection and shared achievement.

For the first time, we joined with fellow organisations to form the Neuro Alliance of Queensland and deliver the Neuro Matters Report to government. This collective effort gave a stronger voice to the 1.3 million Queenslanders living with a neurological condition and led to the commitment for the development of a State Neuro Action Plan, supported by a \$10.45 million investment from the Queensland Government. Importantly, this partnership also lays the groundwork for eight new Neuro Wellness Hubs across regional Queensland, bringing services and support closer to home.

COLLECTIVE IMPACT

Our progress this year reflects the strength and generosity of our community. Together, we rode, swam, walked, read, went red, donated and bought lottery tickets all to raise critical funds for people living with Multiple Sclerosis (MS) and neurological conditions.

Every dollar and every effort made a difference. Thousands of Queenslanders accessed the information, therapy and connection they needed, made possible by the dedication of our wonderful supporters, staff, volunteers and partners across the state.

INNOVATION AND INCLUSION

We continued to invest in innovation that enhances quality of life and independence. As part of our expanding Allied Health offering, we introduced new services in exercise physiology and occupational therapy, alongside social work, physiotherapy and nursing. The installation and launch of the C-Mill rehabilitation treadmill at our Milton Neuro Wellness Hub now gives people access to world-leading mobility and balance technology.

Looking ahead, the rollout of Inclusive Employment Australia (IEA) across Queensland will create new pathways into meaningful work for people with neurological conditions in communities from the Gold Coast to Cairns.

Our ongoing commitment to research, particularly for more effective MS treatments and cure, also continues to inform and improve our services, helping to shape a stronger evidence base for neuro wellness and rehabilitation across Australia.

RESPONSIBLE LEADERSHIP AND STEWARDSHIP

Our work is guided by strong governance, sound financial management and a clear sense of purpose. A dedicated Board, supported by a compassionate and capable team, ensures MS Queensland remains stable, values-driven and future-focused.

We continue to foster an inclusive workplace where every team member feels valued and supported. Our ongoing focus on diversity, equity and inclusion underpins a culture built on respect, collaboration and wellbeing.

We remain committed to sustainability and stewardship, using resources efficiently, optimising income, and continually improving how we deliver services and support. These principles keep MS Queensland financially responsible and ready to meet growing community needs.

LOOKING AHEAD

With one in four Queenslanders affected by a neurological condition, our work is deeply personal, and it belongs to all of us. The progress made this year reflects what's possible when people, organisations and communities come together with shared purpose. We will always be the passionate advocate for people and their families living with MS.

Thank you for standing with us, for believing in what we can achieve, and for continuing to stand beside us as we build a more inclusive future for people living with neurological conditions, particularly MS.

Together, we will.



Shaun Treacy

Shaun Treacy
Chair



David Curd

David Curd
CEO

msqld.org.au
info@msqld.org.au

MS Queensland
Locked Bag 7
Milton QLD 4064

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