2025–2026

Impact Report



MS Queensland

TOGETHER WE WILL

SHOW NEURO MATTERS

Showing neuro matters.

Neurological conditions matter, shown through our expansion of services, support to people living with neurological conditions, collaborations and partnerships to drive the message and put into action that neuro matters.



New employment support service across **12** Queensland regions with **114** individuals living with neuro conditions securing new meaningful employment.



20+ neurological conditions supported such as MS, dementia, epilepsy, MND, Friedrich's ataxia, FND, neuromyelitis optica spectrum disorder, and more.



15+ collaborations and partnerships progressed, including launching the Neurological Alliance Queensland (NAQ) and becoming a Brisbane Broncos 2026 Charity Partner.

A year stepping into the future.

Together, we supported our community of **6,277 customers** living with neurological conditions.



More than 6,300 hours of **specialist therapy** have been delivered, helping people to **maintain their mobility and independence**



The **Neuro Assist Infoline** has made and received **more than 10,000 vital phone calls** providing **support, guidance and connection** to people when they needed it most.



1,000+ Queenslanders strengthened their employment readiness through training and workplace preparation.



50+ customers are accessing **home and community care services**, with expansion into a new Goodna site and 2 further sites in development.

Together, we grew so we could continue to support the increasing need for services.

More than **$5.4 million** raised through the generosity of our supporters, participants and grants to support neurological health in QLD.

Launched our inaugural **MS Giving Day**, uniting the community in a day of generosity and impact.

Welcomed a **new era for MS Brissie to the Bay** with its successful move to the Brisbane International Cycle Park.

36,000+ people took action for people living with neurological conditions by riding, swimming, walking, rolling, reading, going red, donating, or buying lottery tickets.

280+ team members and **400+ volunteers** dedicated their time and passion to supporting people living with neurological conditions.



Erica, living with Neuromyelitis Optica Spectrum Disorder and Functional Neurological Disorder

1 in 4 Queenslanders live with a neuro condition.

That means everyone knows someone with a neurological condition; someone who would benefit from support, services and a community who cares.

> My first reaction was, **'But I don't have MS'**, not knowing that MS Queensland advocates for people living with all neurological conditions—not just those living with MS... which of course they do.

A Message from Our Chair & CEO

A YEAR SHOWING THAT NEURO MATTERS

This past year has seen MS Queensland set the foundations for growth, sustainability and impact—leading support for more of the 1.3 million Queenslanders, and their families, living with a neurological condition such as MS, epilepsy, dementia, Parkinson's, motor neurone disease (MND), stroke and the many other conditions that we support.

NEW SERVICES

We introduced 2 important initiatives into our services providing broader support to the 1 in 4 Queenslanders living with a neurological condition. Our new disability employment service, Inclusive Employment Australia, encompassing training, work experience, practical and interpersonal skill development has helped more than 1,000 people living across 12 regions in Queensland to find or retain employment.

In the past year, we've expanded our home and community care service to a new location in Goodna, with a further 2 locations planned.

NEURO WELLNESS HUBS AND ALLIED HEALTH EXPANSION

Our Milton Neuro Wellness Hub continues to inspire governments and corporate partners. It is the first Neuro Wellness Hub of 8 planned throughout Queensland; all Hubs will be points of valued connection, services and support for the neurological condition community. Through these, we will aim to develop effective partnerships and spread our impact further throughout regional Queensland. We have expanded our Allied Health services into new locations on the Gold Coast, in Toowoomba and on the Sunshine Coast. We continue to use world-leading C-MILL virtual reality technology at our Milton Neuro Wellness Hub where customers can gain insights and improve and maintain their mobility.

We have also contributed $514,063 to advocacy and medical research projects via MS Australia that contribute to better treatments and a cure. One research project we contributed to looked at how the Epstein-Barr and other herpesviruses might play a role in disease progression over time, how treatments are tolerated and assess the link between these types of viruses and multiple sclerosis.

ENABLE BROADER REACH

Our supporters are crucial to the services and supports we can provide and this year we developed an exciting way to connect supporters with customers who live with neurological conditions. We launched the MS Queensland Giving Day, raising more than $205,000 from a goal of $140,000 and giving us the platform to share profound and passionate personal stories. We partnered with the Brisbane Broncos to become one of their 2026 Charity Partners. These are just 2 of the many collaborations, partnerships and conversations we've led about why neurological conditions matter and how we can work together to make a real impact.

To further enable our reach, we moved our flagship fundraising event, the MS Brissie to the Bay, to its new home at the Brisbane International Cycle Park. This move allowed us to add an off-road ride on the criterium track, the Circuit Challenge. It also gives us the opportunity to grow the event, be more inclusive for families and people living with a disability and raise vital funds to support more Queenslanders. This isn't the only reinvigoration—we grew the national MS Readathon to more than 25,000 participants nationally raising more than $1M in FY25/26 and have introduced refreshed creative targeting both parents and adult readers for the 2026 MS Readathon. This is proving successful with more than 38,000 participants signing up in 2026 with nearly $1.5M raised nationally.

Finally, we've commenced a digital transformation journey to supercharge our impact. This, along with a web compliance accreditation, WCAG 2.2 AA, has improved efficacy, accessibility, and user experience for our community.

Our commitment to strong governance, accountability and quality was also demonstrated through the successful completion of our NDIS and independent external audits (IEA), providing assurance that our systems, reporting and service delivery continue to meet rigorous quality standards.

STEPPING INTO THE FUTURE

We have achieved a great deal but have further to go so that no-one faces a neurological condition alone. MS Queensland connects people living with neurological conditions with support and services within their home or community. We can do this because of everyone who contributes to MS Queensland and shares our common vision to support people living with neurological conditions.

We thank our volunteer Directors and Board for their sound governance and prudent financial management, our leaders, staff and volunteers for their tireless efforts and commitment to the 1 in 4 Queenslanders living with a neurological condition. We are committed to responsible sustainability consistent with our purpose that will see us deliver critical services and support for another 68 years.



Shaun Treacy
Chair



David Curd
CEO

msqld.org.au

info@msqld.org.au

Locked Bag 7
Milton QLD 4064

Scan the QR code to view the video

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